EUROPEAN DATA PORTAL

URL   https://www.wien.gv.at/sagswien/

Quick facts

- Company: City of Vienna
- Sector: Population & Society
- Product / service: Application
- Type of data: Geospatial data
- Origin: Austria

Description

Sag's Wien (Say it Vienna) is an application developed for citizens to report on problems, including potholes, road damage, traffic lights malfunctions, waste or pollution, throughout the city directly to the city administration. This enables a dialogue between the public and the government and makes the city more mobile, personal and connected.

Benefits

The application allows users to:

- Upload a picture of the problem;
- Send a message to indicate the necessary action;
- Track the status of reports and view them on a map overview; and
- Get in direct contact with the administration.

How open data is used

Sag's Wien makes use of an open data set and an open data service:

- The basic administrative map of Austria (provided by Geoland.at); and
- Address service of Vienna (provided by the City of Vienna).